

SUMMARY TABLES

This section is designed to enable readers to relate the issues addressed within the report to the international experience of the GRI and the Global Compact.

REPORTING ELEMENTS

	Reporting Elements	Page of Volume 1 / 2 / 3*
Strategy and Analysis	1.1 - 1.2	Volume 1 pages 12, 13; Volume 3 pages 17-30
Organisational Profile	2.1, 2.2, 2.3, 2.4, 2.5, 2.6, 2.7, 2.8, 2.9, 2.10	Volume 1 pages 10,11; Volume 2 page 14; Volume 3 page 17
Report Parameters	Report Profile	3.1, 3.2, 3.3, 3.4
	Report Scope and Boundary	3.5, 3.6, 3.7, 3.8, 3.9, 3.10, 3.11
	GRI Content Index	3.12
	Assurance	3.13
Governance, Commitments and Engagements	Corporate Governance	4.1, 4.2, 4.3, 4.4, 4.5, 4.6, 4.7, 4.8, 4.9, 4.10
	Commitments to External Community	4.11, 4.12, 4.13
	Stakeholder Engagement	4.14, 4.15, 4.16, 4.17

* **Volume 1:** "Annual Financial Report at December 31, 2010"; **Volume 2:** "Annual Report on Corporate Governance and Shareholdings"; **Volume 3:** "Sustainability Report".

KEY PERFORMANCE INDICATORS

Area	Aspect	Indicators	Page of Volume 1 / 2 / 3*
Economic	Economic Performance	EC1, EC2, EC3	Volume 3 pages 22, 23; 52; 97
	Financings from P.A.	EC4	Volume 3 page 40
	Local Suppliers expenditure policies	EC6	Volume 3 pages 45, 46, 47
	Hiring procedures and percentage of local senior management	EC7	Volume 3 page 87
	Indirect economic impacts	EC8	Volume 3 pages 39, 40
Environmental	Raw materials	EN1, EN2	Volume 3 page 47
	Energy-water	EN3, EN4, EN5, EN6, EN7, EN8	Volume 3 pages 74; 56-71; 76, 77
	Biodiversity	EN11, EN12, EN13, EN14	Volume 3 pages 54; 75
	Emissions, Effluents and Waste	EN16, EN17, EN18, EN19, EN20, EN21, EN22, EN23, EN24	Volume 3 pages 74-79
	Products and Services	EN26	Volume 3 pages 56-71; 75
	Packagings	EN27	Volume 3 page 78
	Compliance	EN28	Volume 3 page 54
	Transport	EN29	Volume 3 page 75
	Overall	EN30	Volume 3 page 81
	Labour Practices	Employment	LA1, LA2, LA3
Industrial Relations		LA4, LA5	Volume 3 pages 95, 96, 97
Occupational Health and Safety		LA6, LA7, LA8, LA9	Volume 3 pages 98-101
Training and Education		LA10, LA11	Volume 3 pages 91-93; 98-100
Diversity and Equal Opportunities		LA12, LA13, LA14	Volume 3 pages 87-89

Area	Aspect	Indicators	Page of Volume 1 / 2 / 3*
Human Rights	Procurement Practices	HR1, HR2, HR3	Volume 3 pages 29, 30; 45-48
	Non Discrimination	HR4	Volume 3 pages 29, 30
	Freedom of Association and Collective Bargaining	HR5	Volume 3 pages 24; 29; 45, 46; 48; 95-98
	Child Labour	HR6	Volume 3 pages 24; 29; 46, 47, 48; 97
	Forced or Compulsory Labour	HR7	Volume 3 pages 24; 29; 46, 47, 48; 97
Company	Community	SO1	Volume 3 pages 20, 21; 39,40; 108
	Corruption	SO2, SO3, SO4	Volume 3 pages 24, 25; 29, 30; 46,47,48
	Political contributions	SO5, SO6	Volume 3 pages 24; 40
	Compliance	SO8	Volume 3 page 40
Product Responsibility	Consumer Health and Safety	PR1	Volume 3 pages 43; 45; 56-70
	Product Information	PR3	Volume 3 page 43
	Information and Product Labelling Information	PR4	Volume 3 page 43
	Customer Satisfaction	PR5	Volume 3 pages 43, 44
	Compliance with voluntary Codes on marketing and advertising activities	PR6	Volume 3 pages 42, 43
	Instances of non-compliance with regulations or voluntary codes applicable to marketing activity, including advertising, promotion and sponsorship	PR7	Volume 3 page 43
	Product Supply and Use Compliance	PR9	Volume 3 page 40

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THE GLOBAL COMPACT PRINCIPLES AND GRI INDICATORS

Global Compact Issues Areas	Global Compact Principles	Directly Relevant GRI Indicators	Indirectly Relevant GRI Indicators
Human Rights	Principle 1 - Business should support and respect the protection of internationally proclaimed human rights in their respective spheres of influence	HR1, 2, 3, 5, 6, 7	SO1
	Principle 2 - Business should ensure that they are not, though indirectly, complicit in human rights abuses	HR1-2	
Labour Standards	Principle 3 - Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining	HR5, LA4-5, LA9	
	Principle 4 - Business should uphold the elimination of all forms of forced and compulsory labour	HR7	HR1-3
	Principle 5 - Business should uphold the elimination of the effective abolition of child labour	HR6	HR1-3
	Principle 6 - Business should uphold the elimination of discrimination in respect of employment and occupation	HR4, LA2, LA12, LA13, LA14	HR1-2, EC5, EC7, LA3, LA4
Environment	Principle 7 - Businesses should support a precautionary approach to environmental challenges	Profile disclosure 4.11	EN1, EN3, EN4, EN7, EN8, EN11, EN12, EN16, EN17, EN19, EN20, EN21, EN22, EN23, EN24, EN27, EN28, EN 29, EN30, EN2, EN5, EN6, EN10, EN18, EN26
	Principle 8 - Business should undertake initiatives to promote greater environmental responsibility	EN1, EN3, EN4, EN8, EN11, EN12, EN13, EN16, EN17, EN19, EN20, EN21, EN22, EN23, EN24, EN27, EN28, EN 29, EN30	EC2
	Principle 9 - Business should encourage the development and diffusion of environmentally friendly technologies	EN2, EN5, EN6, EN10, EN18, EN26	
Anti-Corruption	Principle 10 - Businesses should work against corruption in all its forms, including extortion and bribery.	SO2, SO3, SO4, SO8	SO5-6